

## Complaint Form

By completing this form you will be lodging a formal complaint.

We thank you for taking the time to notify us of your concern. We value your feedback and hope to be able to resolve your complaint as soon as possible.

A reply will be forwarded to you within 30 days.

|  |                           |
|--|---------------------------|
| <b>Date</b>  | Click here to enter text. |
| <b>Name</b>  | Click here to enter text. |
| <b>Contact Numbers</b>   | Click here to enter text. |
| <b>Please detail your concern in full, giving as much detail as possible</b> |                           |
| Click here to enter text.  |                           |
| <b>Signature</b>   |                           |

**OFFICE USE ONLY**

|  |  |                                  |  |
|--|--|----------------------------------|--|
| Received by  |  | Complaints Number Issued         |  |
| Date   |  | Given to <b>&lt;Position&gt;</b> |  |
| Date Issued  |  | Follow up Date                   |  |
| <b>Action Taken</b>                                    |  |                                  |  |
|  |  |                                  |  |
| <b>Specify possible improvement based on complaint</b> |  |                                  |  |
|  |  |                                  |  |