

# COMPUTER SUPPORT TECHNICIAN

- ICA30105 Certificate III in Information Technology  
(Computer Hardware and Networking)
- A +
- Network +
- ACIT Professional Support Technician



Australia College of Information Technology

**CREATING WORLD CLASS I.T. PROFESSIONALS SINCE 1995**



## OVERVIEW

This Certificate III in Information Technology is for anyone seeking a technical foundation in computer hardware and networking.

The program consists of two powerful industry certification subjects as well as technical training on how to build, configure and maintain computer hardware and networks. The certifications taught are A+ and Network+. The course teaches students the common body of knowledge within these two highly in demand certifications and prepares students to take the respective international certification exams

The program provides a foundation for further studies towards Microsoft Certified Professional (MCP), Microsoft Certified Systems Administrator (MCSA), Microsoft Certified Systems Engineer (MCSE) and Certificate IV in Information Technology (Networking).

## VOCATIONAL OUTCOMES

- Computer Assembly
- Technical Assistant
- User /Technical Support
- Computer Servicing

## QUALIFICATIONS AND ACCREDITATIONS

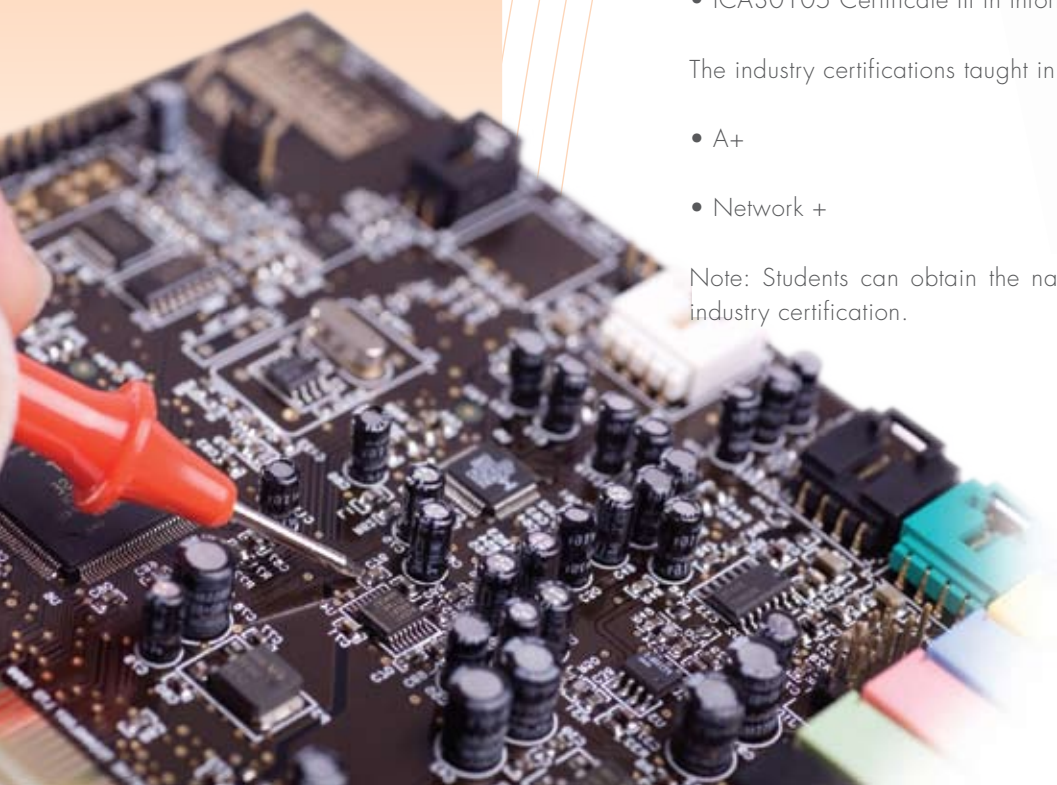
The nationally recognized qualification covered in the course is:

- ICA30105 Certificate III in Information Technology

The industry certifications taught in the course are:

- A+
- Network +

Note: Students can obtain the nationally recognized qualification without industry certification.



# COURSE SUBJECTS

The Certificate III in Information Technology Course contains 4 subjects. Each subject consists of a nominal number of hours, which may include online lessons, virtual labs, tutorials, practical exercises, assignments, and directed private study.

## THE INFORMATION TECHNOLOGY WORKPLACE

This subject covers basic workplace communications and general occupational health and safety requirements in business organisations and is relevant for employees working under direct supervision with no responsibilities for other people.

## USING A COMPUTER AND MANAGING DATA

This subject covers using and optimising computer hardware and operating systems and conducting diagnostic tests on a range of platforms.

## PRODUCE TECHNICAL DOCUMENTS

This subject covers how to write technical documents such as work instructions, training materials and user guides in plain, easy to understand, English.

Students should learn how to:

- Determine documentation standards and requirements
- Produce user documentation
- Review and obtain sign-off





## **A+ THEORY**

The A+ Theory subject provides students with a comprehensive understanding of how to build and service Personal Computer (PC) hardware and how to install and configure commonly used PC operating systems. The course provides a theory foundation for a career in PC servicing and is a starting point for further studies towards a career in network administration, network engineering, and system administration. The subject covers the A+ certification exam objectives.

## **NETWORK+ THEORY**

The Network+ Theory subject provides students with a comprehensive understanding of how to build and configure Computer networks and install and configure commonly used network operating systems. The course provides a theory foundation for a career in network installation and servicing and is a starting point for further studies towards a career in network administration, network engineering, and system administration. The subject covers the Network+ certification exam objectives.

# CERTIFICATE III IN INFORMATION TECHNOLOGY COMPUTER HARDWARE AND NETWORKING

## INTERNATIONAL STUDENTS PREREQUISITES

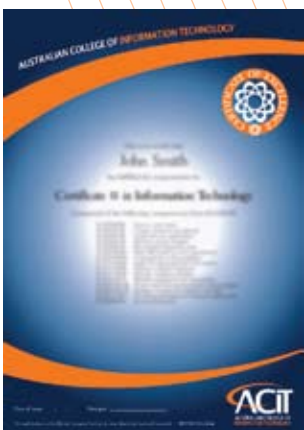
- ELTS LEVEL 5.5 (if English is not the first language)
- Australian year 10 or equivalent. Eg. G.C.E. O LEVEL
- Certificate II in Information Technology

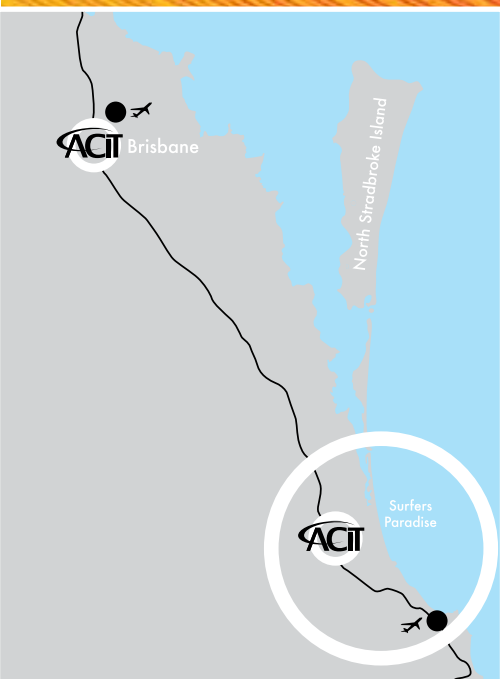
TOTAL NOMINAL HOURS 360

TOTAL DURATION 18 Weeks (Excluding breaks)

### Disclaimer

Offer of course units is subject to student number viability. Information in course summaries is subject to change prior to commencement of course units. This document, together with the pre-enrolment information and course unit outlines form the full and complete description of this course.





**Precept Education Pty Ltd ATF  
Australian College of  
Information Technology**  
[www.acit.edu.au](http://www.acit.edu.au)

**International students**

Phone: +61 7 5578 8122

Email: [international@acit.edu.au](mailto:international@acit.edu.au)

**Gold Coast**

107 Lakeside Bermuda Point

20 Lake Orr Drive

Varsity Lakes, Queensland 4227

Phone: +61 7 5578 8122

Fax: +61 7 5578 8077

**Brisbane**

Ground Level,

37 Boundary Street,

South Brisbane, Queensland 4101

Phone: +61 7 3844 2527

**All Correspondence to:**

107 Lakeside Bermuda Point, 20 Lake Orr Drive

Varsity Lakes, Qld 4227, Australia